



CRANicles

Communications Regulatory Authority of Namibia

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GUIDE TO RESPONSIBLE TELECOMMUNICATION DEVICE USAGE

In today's digital world, our gadgets such as smartphones, tablets, laptops and computers have transformed the way we connect with others.

ABOUT THE COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA (CRAN)

The Communications Regulatory Authority of Namibia (CRAN) was established in terms of the Communications Act (No. 8 of 2009) on 18 May 2011.

Social media is not a game

It is where real people come to connect & share

Running your mouth online has consequences
Comments, requests, suggestions, threats, abuse or intent to annoy is an offence.

Liable persons can pay up to 20 000 NAD along with serving a sentence. #LevelUp your social media etiquette.
Think before you post.



CRANicles is an external publication prepared by the Communication & Consumer Relations department of the Communications Regulatory Authority of Namibia (CRAN).



ABOUT THE COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA (CRAN)

Who we are

The Communications Regulatory Authority of Namibia (CRAN) was established in terms of the Communications Act (No. 8 of 2009) on 18 May 2011.

What we do

CRAN is mandated to regulate, supervise, and promote the provision of telecommunications services and networks, broadcasting, postal services and the use and allocation of radio spectrum.

Our core purpose

CRAN's core purpose is to regulate the Information and Communications Technology (ICT) industry and thereby supporting the Namibian Government to provide for its citizens and sustain socio-economic development.

Our vision

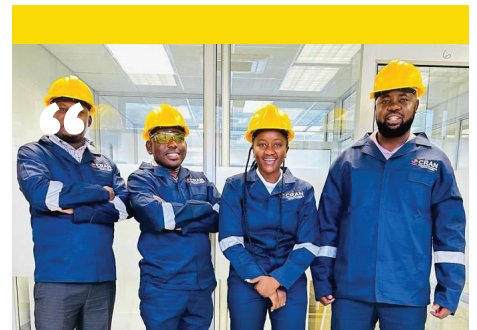
"Access, quality and affordability for all" – to be a dynamic regulator of the ICT sector that is transforming Namibia and its peoples into an active knowledge-based society that derives the full socio-economic benefits of ICTs.

Our mission

"To regulate the ICT and Postal sectors for the socio-economic benefit of all Namibians" – to purposefully regulate electronic communications services and networks and postal services, and the spectrum, so that all Namibians derive the full socio-economic benefits of ICTs.

Our values

- Accountability
- Passion
- Teamwork
- Respect
- Innovation



GUIDE TO RESPONSIBLE TELECOMMUNICATION DEVICE USAGE

In today's digital world, our gadgets such as smartphones, tablets, laptops and computers have transformed the way we connect with others. Through social media applications that we can download on these devices, we are able to instantly connect to our friends and family, regardless of where they are.

What we should however remember is that social media, while useful, has also become a hotspot for inappropriate content. Unfortunately, some users circulate and create offensive material, like explicit videos and images, voice notes and other forms of content, which can be harmful.

The law

According to **the Communications Act (No. 8 of 2009) Sections 117 (1) (c) and (2) (b)** You are not allowed to use a mobile phone, tablet, computer, or laptop to:

- Share anything about someone else that could be hurtful or inappropriate (nude pictures, video recordings etc.);
- Share pictures or videos about someone that might not be true or could harm them in some way; and
- Essentially, you should not knowingly share anything that is inappropriate with the intention of bothering, threatening, or upsetting someone else.

The offence

If you are found guilty, you will be convicted to imprisonment for a period not exceeding five years or to a fine not exceeding N\$20 000 or to both such fine and such imprisonment.

How to avoid the offence

To avoid committing a criminal offence punishable by law the public is advised to cease from sharing any information that may fall within the prohibited categories as explained above. By doing so, you are not only protecting yourself but also others in your community.

What to do if someone commits this offence against you

- report to Namibian Police
- Inform parents, teachers or guardians!
- Childline/lifeline
- CRAN

Who should I contact?

Questions, queries, and further clarification may be directed to CRAN's Complaints & Enforcement Unit at Email:

AEL@cran.na or the Communication & Consumer Relations Department at Email: Stakeholdercomms@cran.na or alternatively call us Tel: +264 61 222 666.

Let us work together to create a safer online environment for everyone!