

## DEADLINE FOR MANDATORY SIM CARD REGISTRATION IMMINENT

**FOR IMMEDIATE RELEASE  
28 MARCH 2024**

With the deadline for the mandatory registration of all Subscriber Identity Module (SIM) cards scheduled for 31 March 2024 the Communications Regulatory Authority of Namibia (CRAN) would like to encourage all stakeholders that have not registered their SIM cards to do so to avoid being disconnected on 1 April 2024.

As of 29 February 2024, Namibia had 2,387,230 active SIM cards, with 1,687,742 successfully registered, being a 70.6% registration rate. *"I would like to thank our stakeholders who have registered their SIM cards. For those that are still waiting to register their SIM cards, it is imperative to emphasise the repercussions of non-compliance should they not do so by 31 March 2024,"* says Mrs. Emilia Nghikembua, CRAN Chief Executive Officer.

All unregistered SIM cards will face suspension for three (3) months starting from 1 April 2024. During this period, affected customers will experience service disruptions and will receive warning notifications. Failure to register within this timeframe will result in them losing their associated number. As it stands, all mobile telecommunications operators are fully equipped and prepared to implement these suspension measures effectively, ensuring compliance with regulatory requirements.

Lastly, CRAN takes this opportunity to reiterate the stance of the Minister of Information, Communication and Technology, Honourable Emma Theofelus who emphasised that there will be no further extensions granted beyond 31 March 2024.

**"ENDS"**

**Issued by:**

Mr. Mufaro Nesongano

Executive: Communication & Consumer Relations

Tel: +264 61 222 666 or +264 81 253 1450

Email: [Stakeholdercomms@cran.na](mailto:Stakeholdercomms@cran.na)