



GOVERNMENT GAZETTE

OF THE

REPUBLIC OF NAMIBIA

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General Notices

COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

No. 632

2024

NOTICE IN TERMS OF THE REGULATIONS REGARDING THE SUBMISSIONS OF INTERCONNECTION AGREEMENTS AND TARIFFS LICENSING: COMMUNICATIONS ACT, 2009

The Communications Regulatory Authority of Namibia, in terms of section 53(10) of the Communications Act, 2009 (Act No. 8 of 2009) read with regulation 8(1) of the “Regulations regarding the Submission of Interconnection Agreements and Tariffs”, published in Government Gazette No. 4714, General Notice No. 126, dated 18 May 2011, herewith gives notice that Telepassport Communications (Pty) Ltd has filed a tariff with the Authority as set out in Schedule 1.

Any person may examine copies of the tariffs submitted at the head offices of the Authority during normal business hours and copies may be made on payment of a fee determined by the Authority. Copies are also available at www.cran.na where copies may be downloaded free of charge.

The public may submit in writing to the Authority written comments within fourteen (14) days from the date of publication of this notice in the *Gazette*.

Telepassport Communications Pty (Ltd) may submit, in writing to the Authority, a response to any written comments within fourteen (14) days from the lapsing of the time to submit written submissions.

All written submissions must contain the name and contact details of the person making the written submissions and the name and contact details of the person for whom the written submissions is made, if different and be clear and concise.

All written submissions and reply comments must be made either physically or electronically –

- (1) by hand to the head offices of the Authority, namely CRAN @ Freedom Plaza, Courtside Building, (3rd and 4th Floors), c/o Fidel Castro and Rev. Michael Scott Streets, Windhoek;
- (2) by post to the head offices of the Authority, namely Private Bag 13309, Windhoek, 9000; or
- (3) by electronic mail to the following address: economics@cran.na.

R. LE GRANGE
ACTING CHIEF EXECUTIVE OFFICER
COMMUNICATIONS REGULATORY AUTHORITY

SCHEDULE 1

SUBMISSION OF PROPOSED TARIFF
 BY TELEPASSPORT COMMUNICATIONS (PTY) LTD:
 COMMUNICATIONS ACT, 2009

Package Name: TelePassport SIP Trunking Standard Tariff

	Price excl. VAT	Charge Unit
Initiation / Setup Fees, per site	NS 1,999.00	Once off
Monthly Charge, per 500 channels max	N\$ 549.00	Monthly
National Calls, per minute	N\$ 0.49	Per second
Mobile Calls, per minute	N\$ 0.49	Per second

Terms and conditions:

Prices are VAT exclusive.

All packages are month to month.

All calls are billed pure per second with no minimum or flagfall.

These are VoIP/SIP-based telecommunications services.

Fair usage policies will apply, available to customers on request.

Customer support will be available on Zendesk, at support@telepassport.com.na.

Customer complaints will be handled through this support channel.

Package Name: TelePassport Hosted SIP PBX Tariffs

	Price excl. VAT	Price excl. VAT	Charge Unit
TARIFF NAME	ENTERPRISE PLAN (voice only)	ULTIMATE PLAN (+video conferencing)	
Initiation / Setup Fees, per site	NS 1,999.00	NS 1,999.00	Once off
Hosted PBX (including 5 extensions)	NS 495.00	NS 695.00	Monthly
Monthly Charge, per add-on extension	N\$ 99.00	N\$ 139.00	Monthly
Internal Calls, per minute	N\$ 0.00	N\$ 0.00	Per second
On-net (0824) calls, per minute	N\$ 0.00	N\$ 0.00	Per second
National Calls, per minute	N\$ 0.49	N\$ 0.49	Per second
Mobile Calls, per minute	N\$ 0.49	N\$ 0.49	Per second

Terms and conditions:

Prices are VAT exclusive.

All packages are month to month.

All calls are billed pure per second with no minimum or flagfall.

These are VoIP/SIP-based telecommunications services.

Fair usage policies will apply, available to customers on request.

Customer support will be available on Zendesk, at support@telepassport.com.na.

Customer complaints will be handled through this support channel.

Please note that the full tariff submission including the terms and conditions and the remedies available to the consumers can be obtained from the Authority.

COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

No. 633

2024

NOTICE IN TERMS OF REGULATION 4(1) OF THE REGULATIONS PRESCRIBING PROCEDURES REGARDING APPLICATION FOR, AND AMENDMENT, RENEWAL, TRANSFER AND CANCELLATION OF SPECTRUM LICENSES: COMMUNICATIONS ACT, 2009

The Communications Regulatory Authority of Namibia, in terms of regulations 4(1) of the Regulations prescribing Procedures regarding Application for, and Amendment, Renewal, Transfer and Cancellation of Spectrum Licenses, published in Government Gazette No. 6888, General Notice No. 104, on 29 April 2019, herewith gives notice that the following radio frequencies under the Frequency Band Plan are available for application to be conferred on a first-come-first-serve basis:

Frequencies (MHz)	Spectrum blocks	Geographical location	Service to be provided
3300 – 3600 MHz (TDD)	3300 – 3350 MHz (1x 50 MHz)	Geographical	MOBILE (IMT)
	MHz (1x 50 MHz) 3350-3400	Geographical	
	3520 – 3600 MHz (1x 80 MHz)	National	

Further, all applicants should note the following:

- (a) Applicants that intend to use the radio frequencies listed above must apply to the Authority for a Spectrum License.
- (b) Applicants must be in good standing with the Authority in that they should not have any outstanding fees.
- (c) The successful applicant should note that all measures to prevent interference between IMT and WiMAX services should be put in place during the migration of WiMAX services as set out in the spectrum licence conditions attached to 3520-3600 MHz.

Applications must be sent or delivered –

- (1) by hand to the head offices of the Authority, namely CRAN @ Freedom Plaza, Courtside Building, (3rd and 4th Floors), c/o Fidel Castro and Rev. Michael Scott Streets, Windhoek;
- (2) by post to the head offices of the Authority, namely Private Bag 13309, Windhoek, 9000; or
- (3) by electronic mail to the following address: licensing@cran.na.

R. LE GRANGE
ACTING CHIEF EXECUTIVE OFFICER
COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

No. 634

2024

NOTICE IN TERMS OF REGULATION 19(1) OF THE REGULATIONS REGARDING
 LICENSING PROCEDURES FOR TELECOMMUNICATIONS AND BROADCASTING
 SERVICE LICENCES: COMMUNICATIONS ACT, 2009

The Communications Regulatory Authority of Namibia, in terms of regulation 19(1) of the Regulations regarding Licensing Procedures for Telecommunications and Broadcasting Service Licences, published in Government Gazette No. 4785, General Notice No. 272, on 29 August 2011 (as amended), hereby gives notice of the following decisions:

1. Broadcasting Service Licence

The Authority resolved to approve the renewal of the Community Broadcasting Service Licence for **GOSPEL MISSION MINISTRIES t/a KAIROS RADIO STATION**.

2. Spectrum Licences

- (a) The Authority resolved to award a Spectrum Licence for the provision of broadcasting services to **SATELIO TELEVISION NAMIBIA (PTY) LTD** as set out hereunder –

Licensee	Group of radio frequencies applied for	Geographical coverage areas	Service to be provided
Satelio Television Namibia (Pty) Ltd	Downlink (Centre) 12.565 GHz BW = 4 MHz	National	FIXED SATELLITE

- (b) The Authority resolved to cancel the Spectrum Licence awarded to **TELECOM NAMIBIA LIMITED** as set out hereunder –

Radio Frequencies	Services	Date transitioned
3405 - 3447 MHz	FIXED	13 September 2012
3505 – 3547 MHz	FIXED	13 September 2012

- (i) The cancellation is effective from the date of publication of the final notice in the *Gazette*; whereby the Licensee is allowed –
- (a) 6 months from the date of the notice referred to in (i) to migrate urban areas within the Khomas, Erongo, Kavango West, and Oshana regions;
 - (b) 9 months from the date of the notice referred to in (i) to migrate urban areas in all other regions than those set out in (a); and
 - (c) 24 months from the date of the notice referred to in (i) to migrate all rural areas within the borders of Namibia.
- (ii) In addition, the Authority resolved that Telecom Namibia must provide quarterly reports on the progress made in the migration process and subsequent discontinuation of the WiMAX services.

3. Reconsideration Applications

- (a) The Authority considered the reconsideration application filed by **TELECOM NAMIBIA LIMITED** on the Authority's decision to cancel the spectrum licences awarded to Telecom Namibia Limited in the 2348 – 2386 MHz spectrum band and resolved as set out hereunder –
- (i) To decline Telecom Namibia Limited's reconsideration application as the Authority is of the opinion that Telecom did not raise any substantial grounds to justify reconsideration of the Authority's decision.
 - (ii) That the Authority's decision of 23 April 2024 shall remain in force.
- (b) The Authority considered the reconsideration application filed by **UCOM MOBILE NAMIBIA (PTY) LTD** on the Authority's decision to cancel the spectrum licences awarded to **UCOM MOBILE NAMIBIA** in the 791-801 MHz paired with 832-842 spectrum band and resolved as set out hereunder –
- (i) To decline the reconsideration application and uphold the Authority's decision dated 16 February 2024 and 8 December 2023 in accordance with section 31 of the Communications Act, 2009 and regulation 36 of the Regulations prescribing the Procedure regarding Application for, Amendment, Renewal, Transfer and Cancellation of Spectrum Licences.
 - (ii) The Authority further reiterates its decision of 16 February 2023 wherein it declined the reconsideration of the cancellation of UCOM's spectrum licence in the 791-801 MHz paired with 832-842 spectrum band. Thus, these decisions shall remain in force.
 - (iii) That UCOM ceases utilisation of the aforementioned spectrum licence with immediate effect.

- (iv) The above decisions shall be effective upon receipt of the decision letter to UCOM.

Save for those decisions of the Authority with specific effective dates as stipulated above, all the other decisions are effective from the date of publication of this Notice.

The full reasons for the decisions can be requested from the Authority. In terms of section 31 of the Communications Act, 2009 (Act No. 8 of 2009), the Authority may, on its own motion or on a petition filed by an aggrieved party to any proceedings, reconsider any order or decision that it has made, within 90 days of this notice.

T. K. MUFETI
CHAIRPERSON OF THE BOARD OF DIRECTORS
COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA

No. 635

2024

**NOTICE IN TERMS OF THE REGULATIONS PRESCRIBING THE NATIONAL
NUMBERING PLAN FOR USE IN THE PROVISION OF TELECOMMUNICATIONS
SERVICES IN THE REPUBLIC OF NAMIBIA, NUMBERING LICENCE FEE AND
PROCEDURES FOR NUMBER LICENCES: COMMUNICATIONS ACT, 2009**

The Communications Regulatory Authority of Namibia, in terms of regulation 22(1) of the Regulations regarding the National Numbering Plan for Namibia for use in the provision of Telecommunications Services in the Republic of Namibia, Numbering Licence Fees and Procedures for Number Licences as published in Government Gazette No. 5983, General Notice No. 97, dated 1 April 2016, herewith gives notice that the persons referred to in table below, submitted an application for Number Licence to the Authority:

Numbering Licence Application:

Applicant's Name;	Applicants' citizenship or place of incorporation;	Percentage of stock owned by Namibian citizens or Namibian companies controlled by Namibian citizens;	Number category;	FreeFone number applied for;	FreeFone to be considered for assignment;	Description of geographic area(s);	Service to be provided using number applied for;
Telecom Namibia Limited	Namibian	100%	FreeFone	0800305922	0800305922	National	FreeFone (Tip-off Service to Anonymous Requester)
Telecom Namibia Limited	Namibian	100%	FreeFone	0800402501	0800402501	National	FreeFone (Tip-off Service to Anonymous Requester)

The public may submit comments in writing to the Authority within a period of fourteen (14) days from the date of publication of this notice in the *Gazette*.

The applicant may submit written reply comments within fourteen (14) days from the due date of the written public comments.

All written submissions must contain the name and contact details of the person making the written submissions and the name and contact details of the person for whom the written submission is made, if different and be clear and concise.

All written submissions and reply comments must be made either physically or electronically –

- (1) by hand to the head offices of the Authority, namely CRAN @ Freedom Plaza, Courtyard Building, (3rd and 4th Floors), c/o Fidel Castro and Rev. Michael Scott Streets, Windhoek;
- (2) by post to the head offices of the Authority, namely Private Bag 13309, Windhoek, 9000; or
- (3) by electronic mail to the following address: legal@cran.na.

R. LE GRANGE
ACTING CHIEF EXECUTIVE OFFICER
COMMUNICATIONS REGULATORY AUTHORITY OF NAMIBIA
